



DATE: 9/30/19

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TO: Polk County  
Cassie Lowrie  
FAX:

FROM: Lori Timko  
IT Admin Support  
NET Data Corp.  
1110 Enterprise Drive  
Sulphur Springs, Tx 75482  
Fax: (903) 885-1604  
lori@netdatacorp.net

RE: Hardware &  
Software Maintenance Quote

\* \* \* \* \*

Your current IBM Service Suite contract for hardware & software coverage on your IBM 8286-41A is due to expire in 12/26/2019. To continue coverage, please review and call, fax or email me so I can process your request.

1 year SWMA  \$1,594.99  
1 year HWMA w/Tape Drive  \$5,636.50  
1 year SAM (Archive/images)  \$3,000.00 (expires 12/31/19)

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

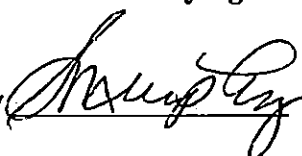
Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

**\*Please note an Official County signature will be required below\*\***

I choose to renew  Date: 10/22/19 Title: Polk County Judge

I choose not to renew \_\_\_\_\_ Date: \_\_\_\_\_ Title: \_\_\_\_\_